## WARD COMPANIONS

Ward companions aim to enhance the patients' stay providing practical and emotional support and importantly, a sense of normality.



Companions engage in many ways, by playing games, through reading, assisting at meal times, virtual reality, or just being there as a reassuring presence in times of need, not only for patients but also families and carers.

Depending on the volunteers' own qualifications and interests, they also may provide assistance with patient care, hairdressing, nail and beauty services. Companions have also supported patients to draft their last wishes and also to create memory boxes for loved ones.

There are currently 40 volunteers enrolled as ward companions for LOROS and their contribution to inpatients has been invaluable, as evidenced by numerous thank you cards and LOROS Have Your Say feedback cards.

The ward companion's initiative has been shared via BBC News and

her, so I sat with her and characterized went outside to the fish pond, I kept making her laugh as I hate to see someone upset and I comforted her. I brushed her hair and made her feel comfortable, the little things mean so much to someone.

I felt so humbled."

Alison Carter Volunteer Ward Companion Facebook, highlighting the impact the role has had and the potential for hospices to adopt this approach in the future.

It's the little things in life that often mean so much and the attention, care, compassion, trust and empathy, afforded by volunteer ward companions has significantly improved patients experience of LOROS.

Please give details of which colleague you would like to shine a light on in recognition of what they have done for you or others

 What they did Arranged for a Patront be

 Acheise one of their last wishes 

 Tofeed a lomb. Thonk you so much

 You are both so dedicated by your

 Job and go above and beyond the

 Joh day longs is so luday to have you.

 Nominee Name Stanne Chantrill [Paul McChyrstal].

 Please place the completed card in the designated post.

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The ALL YOU'VE DONE FOR ALL YOU'VE DONE Thank you for Looking ofter us during our stay ofter us during our stay at Loros. Our mom, Eileen Okuniewska & us really appreciated your thoughtheuness. From Diane, Mia, Mark & Adie What difference does a ward<br/>companion make:"It gives a patient unrestricted time with<br/>someone to voice any fears or concernsIf feel that ward companions are amazing<br/>and so invaluable, their care and compasion<br/>is just breath takingWell done ward companions keep up<br/>the excellent work you do."Nurse - LOROS Ward



JUN

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## loros.co.uk

Registered Charity No: 506120



Hospice Care for Leicester, Leicestershire & Rutland

Being there for you and your family