



# Spiritual care at LOROS

[loros.co.uk](http://loros.co.uk)

**LOROS**

Hospice Care for Leicester, Leicestershire & Rutland

Being there for *you*  
and *your family*

## Some of your questions answered...

### **'I'm not religious, but.....!'**

Though not everyone would call themselves religious, most people have personal beliefs that are very important to them.

These beliefs can help support us through difficult times, so we want to make sure you have all the encouragement and opportunity you need to explore and express them.

The Spiritual Care Chaplaincy team is here to do just that.

### **Who are the members of the Spiritual Care Chaplaincy team?**

The hospice has two chaplains who are available from Sunday to Friday

to listen to and support patients and families in whatever way they can.

The spiritual care chaplains are helped by a team of trained volunteers who come from a variety of church backgrounds.

### **Multifaith**

We have volunteer visitors from the Hindu, Muslim and Sikh communities in Leicester and work closely with our cultural support worker to ensure that appropriate cultural and religious support is offered to all our patients and their families. We can also arrange for representatives of a number of other faiths to visit patients.





### **Chapel/Prayer Room**

This peaceful room is open at all times and is a place that patients and families may use for their own prayers or just to sit and be quiet. There is a beautiful tree of memories with a supply of leaves to write on and a candle tray with tea-lights to use for personal prayers.

Appropriate holy books and symbols, candles, prayer cards and CDs of reflective music are available for use.

### **Resources**

In the cabinets along the corridor leading to the Chapel/Prayer room there are a number of books, symbols and artefacts from a variety of religions, which are available for anyone to use.

### **Services**

There is sometimes a service held at 11am on Sunday morning which any patients and families are welcome to attend. If patients would like Holy Communion or prayers at their bedside, this can be arranged with the chaplains.

### **How do I speak to a spiritual care chaplain?**

You can ask any member of staff to contact us on your behalf or you can ring our office on (0116) 231 8411 Or speak to our chaplaincy administrator on (0116) 231 8426

This leaflet is updated regularly. For the most up-to-date information please visit [loros.co.uk/care](http://loros.co.uk/care)

LOROS Hospice is dedicated to ensuring equality and diversity is at the core of all our activities.

### In case of comments or complaints, please contact:

Chief Executive, or Director of Care Services  
LOROS, Groby Road, Leicester LE3 9QE

or, Care Quality Commission, East Midlands Office, Citygate, Gallowgate, Newcastle Upon Tyne NE1 4PA

### Alternative language copies available

Please contact the Patient Experience Lead PA on 0116 231 8435

જો તમને આ માહિતીની અન્ય ભાષા અથવા સ્વરૂપમાં આવશ્યકતા હોય તો કૃપા કરી ટેલીફોન નંબર 0116 231 8435 પર Patient Experience Lead PA (પેશન્ટ એક્સ્પેરીયન્સ લીડ પીએ) નો સંપર્ક કરો

Jeżeli chcieliby Państwo otrzymać niniejsze informacje w tłumaczeniu na język obcy lub w innym formacie, prosimy skontaktować się z PA Zespołu Patient Experience pod numerem telefonu 0116 231 8435.

ਜੇਕਰ ਤੁਸੀਂ ਇਸ ਜਾਣਕਾਰੀ ਨੂੰ ਕਿਸੇ ਹੋਰ ਭਾਸ਼ਾ ਜਾਂ ਪ੍ਰਾਰੂਪ ਵਿੱਚ ਪ੍ਰਾਪਤ ਕਰਨਾ ਚਾਹੁੰਦੇ ਹੋ ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਰੋਗੀ ਅਨੁਭਵ ਪ੍ਰਤੀਨਿਧੀ PA ਨਾਲ 0116 231 8435 ਟੈਲੀਫੋਨ ਨੰਬਰ ਤੇ ਸੰਪਰਕ ਕਰੋ।

Haddii aad ku dooneyso macluumaadkan luqad kale ama habeyn kale fadlan la soo xiriiir Hogaan Bukaanka Waayo-aragga PA taleefoon nambarka 0116 231 8435

আপনি অন্য কোনো ভাষা বা ফরম্যাটে এই তথ্য পেতে চাইলে অনুগ্রহ করে 0116 231 8435 টেলিফোন নম্বরে প্যাসেন্ট এক্সপেরিয়েন্স লিড পিএ-তে যোগাযোগ করুন

اگر آپ کو یہ معلومات کسی اور زبان یا فارمیٹ میں درکار ہوں تو برائے مہربانی پیشنٹ ایکسپیرینس لیڈ کے PA سے اس فون نمبر پر بات کریں 0116 231 8435

**LOROS** Groby Road, Leicester LE3 9QE

☎ (0116) 231 3771

✉ [info@loros.co.uk](mailto:info@loros.co.uk)

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