



## PERSON SPECIFICATION

**POST:                   Apprentice Retail Team Leader**

	<b>Essential Criteria</b>	<b>Desirable Criteria</b>	<b>How &amp; When</b>
<b>Education / Qualification</b>	GCSE grade A to C/9 to 4 or equivalent in English, Maths and ICT		Application Form Certificates
<b>Skills / Abilities</b>	Excellent verbal, written and IT skills. Excellent communication/organisational skills Ability to maintain accurate paperwork. Able to prioritise work and meet deadlines. Able to work independently	Manual handling training.	Application Form  Interview  References
<b>Experience</b>	Customer Service in retail or hospitality		Interview References
<b>Knowledge</b>	Knowledge of general health & safety relevant to this post.	Knowledge of LOROS	Interview  References
<b>Motivation and personal attributes</b>	Able to contribute to LOROS Values & Behaviours Flexible Willingness to learn and develop new skill Accuracy Positive approach to work Professional and sympathetic attitude Personable Motivated Able to rise to a challenge and work in a very busy environment		Interview  References