



Being there for *you*
and *your family*

SELECTION CRITERIA

POST: Charity Shop Cover Manager
DEPARTMENT: LOROS Enterprises

	Essential Criteria	Desirable Criteria	How & When
Education / Qualification	Good standard of education which should include GCSE grades A to C, (Grades 4 to 9) in English and Maths or equivalent.	City and Guilds Award Certificate/Diploma in Retail Skills BTEC Level 3 in Retail Management	Application Certificates
Skills / Abilities	Excellent communication and interpersonal skills Ability to work to shop budgets Ability to build and maintain an effective team Able to prioritise work and meet deadlines	Manual Handling training	Application Interview References
Experience	Experience of cash handling/balancing. Proven experience of working in retail. Proven experience of managing or leading a team.	Expertise in the charity retail sector. Multi-site management	Application Interview References
Knowledge	Knowledge of Health and Safety Regulations relevant to this position	Knowledge of LOROS Commercial focus	Application Interview References
Motivation and personal attributes	Able to contribute towards LOROS' values and behaviours Full driving licence / car owner Flexible approach to working hours (will include Saturday working) Target driven Able to work on own initiative as well as part of a team Self motivated Passion for retail		Application Interview References