

SELECTION CRITERIA

POST:

Domestic

DEPARTMENT:

Operations

	Essential Criteria	Desirable Criteria	How & When
Education / Qualification	 GSCE in maths and English grade A to C or 4 – 9 or equivalent 		Certificate Assessment Centre
Skills / Abilities	 Good communication skills Ability to work as part of a team and on own initiative Ability to prioritise workload Good attention to detail 	• IT skills	Application Assessment Centre
Experience	 Ability to accurately record checks and inspections, form filling and record information. Ability to move and handle equipment and furniture throughout the day In general cleaning standards 	 Experience of working within a Hospice or hospital environment Clinical areas cleaning experience 	Application Assessment Centre
Knowledge	 Knowledge of Manual Handling techniques General cleaning standards 	 Trained in Manual Handling techniques Safe handling and use of chemicals (COSHH) Understanding of the various waste streams 	Application Assessment Centre
Motivation and personal attributes	 Able to contribute to LOROS Values & Behaviours Must be enthusiastic and confident to deal with operational issues Friendly, polite and helpful manner Have a positive outlook Have a genuine desire to help people Flexible Ability to adapt to reactive circumstances 		References