

PERSON SPECIFICATION

**POST: Catering Assistant**

**DEPARTMENT: Catering**

|  |  |  |  |
| --- | --- | --- | --- |
|  | **Essential Criteria** | **Desirable Criteria** | **How & When** |
| **Education / Qualification** | * GCSE grade A to C/9 to 4 or equivalent or a good standard of education * Basic Food Hygiene certificate | * NVQ Level 1 / 2 or above in hospitality & catering and/or professional cookery * Health and Safety and Advanced Food Hygiene | Certificates/  Application |
| **Skills / Abilities** | * A willingness and ability to assist in all areas of the kitchen with food preparation and hygiene standards. * Customer service skills * Ability to work on own initiative with supervisory support. * Good communicator |  | Application  Assessment Centre/Interview  References |
| **Experience** | * Ideally some experience in a similar role * Willingness to learn and enthusiasm for catering as a career. * Ability to work with minimal supervision | * Have worked within a hospice environment | Application  Assessment Centre/Interview  References |
| **Knowledge** | * Good basic food knowledge | * Dietary and Allergen awareness * Understanding the importance of health and hygiene | Assessment Centre/Interview |
| **Motivation and personal attributes** | * Able to contribute to LOROS’ Values & Behaviours * Willingness to learn, train and develop * Flexible and able to work as part of a team. * Passion for cooking * Provide excellent customer service |  | Assessment Centre/Interview  References |

P:\PERSONNEL\Person Specifications\Person Specifications 2019\Proposed Catering\Person specification Catering Assistant July 2019.docx