

Social Work Team

We hope to answer your concerns, but if you have any more questions please ask a member of staff

Who are we?

We are registered social workers employed by LOROS, based at the Hospice to provide support and advice to patients, families and carers.

Who can we help?

We can offer a wide variety of support to both the person and those that are important to them.

When someone becomes seriously ill, all those involved with the person can be affected. We understand that illness and grief can cause changes to all aspects of peoples' lives and adjusting to their current situation can be very difficult.

It may help to talk about the changes and feelings you are experiencing with someone outside your family or friends.

How can we help you and your family?

- We can discuss your worries about someone caring for you or someone in the family or about a young carer (under 18).
- We can advise or direct you to what help there may be available locally or nationally.
- We may be able to liaise with other organisations on your behalf or provide you with information for example future care planning, signposting to seek financial or debt advice for those with money worries.
- We can provide some support around benefits advice and if you require more specialist support around benefits, we can refer you to the appropriate services.
- We can listen to your experience of being a carer.
- We can provide guidance with finding local clubs or services to help alleviate social isolation.
- Advice to claim for a Blue Badge disability parking permit (if you meet your Local Authority criteria).

How to contact us

Ring us on (0116) 231 8443 or speak to a member of staff.

loros.co.uk

Registered Charity No: 506120

LOROS

Hospice Care for Leicester, Leicestershire & Rutland

Being there for you
and your family

Do you care for someone?

A carer is a person who provides care and/or support to someone such as a partner, relative, friend or neighbour who needs help to undertake daily tasks. This could be practical or personal support. You do not have to care full time and you do not have to live with the person to be regarded as their carer.

Carers provide a very valuable service and the role of carer can be complicated, juggling many tasks. You may have a job and still be a carer. You may also be a carer for more than one person for example, a child and an older person.

How can we help to support carers?

- By listening, giving support, advice or information.
- Carers are eligible for a Carers Assessment from their Local Authority Adult Social Care Department to identify any support available.
- Please tell your GP that you are a carer so they support you better, as evidence shows that carers can suffer poorer health and wellbeing through their caring role due to carer stress.

This leaflet is updated regularly. For the most up to date information please visit <https://loros.co.uk/our-care>.

In cases of comments or complaints, please contact:

Chief Executive, or Director of Care Services, LOROS, Groby Road, Leicester LE3 9QE or, Care Quality Commission, East Midlands Office, Citygate, Gallowgate, Newcastle Upon Tyne NE1 4PA

If you would like this information in another language or format such as Easy Read or Braille, please telephone 0116 231 8435 or email info@loros.co.uk

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ਜੇਕਰ ਤੁਸੀਂ ਇਹ ਜਾਣਕਾਰੀ ਕਿਸੇ ਹੋਰ ਭਾਸ਼ਾ ਜਾਂ ਫਾਰਮੈਟ ਵਿੱਚ ਚਾਹੁੰਦੇ ਹੋ ਜਿਵੇਂ ਕਿ ਈਜ਼ੀ ਰੀਡ ਜਾਂ ਬ੍ਰੇਲ, ਕਿਰਪਾ ਕਰਕੇ 0116 231 8435 'ਤੇ ਟੈਲੀਫੋਨ ਕਰੋ ਜਾਂ info@loros.co.uk 'ਤੇ ਈਮੇਲ ਕਰੋ

Jeśli chcesz uzyskać te informacje w innym języku lub formacie, np. Easy Read lub Braille'a, zadzwoń pod numer 0116 231 8435 lub wyślij e-mail na adres info@loros.co.uk

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Being there for you
and your family

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✕ LOROSHospice

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