# **Spiritual Care at LOROS**

Some of your questions answered...

We hope to answer your concerns, but if you have any more questions please ask a member of staff

### 'I'm not religious, but.....

Though not everyone would call themselves religious, most people have personal beliefs that are very important to them. These beliefs can help support us through difficult times, so we want to make sure you have all the encouragement and opportunity you need to explore and express them. The Spiritual Care Chaplaincy team is here to do just that.

## Who are the members of the Spiritual Care Chaplaincy team?

The Hospice's own chaplains are available from Sunday to Friday to listen to and support patients and families in whatever way they can. The team is helped by volunteer visitors from Christian, Hindu, Muslim and Sikh communities in Leicester. Families can also arrange for representatives from their own faith community to visit if they prefer. In this way, we aim to ensure that appropriate cultural and religious support is offered to all our patients and their families.

# Chapel/Prayer Room

This peaceful room is open at all times and is a place that patients and families may use for their own prayers or just to sit and be quiet. There is a beautiful tree of memories with a supply of leaves to write on and a candle tray with tea-lights to use for personal prayers.

#### Resources

The Chapel/Prayer Room has prayer cards and CDS of reflective music and is also where we keep our annual Books of Remembrance. The cabinets in the corridor outside contain holy books, symbols and artefacts from a variety of religions. All of these resources are available for visitors to use as they wish.

#### Services

If patients would like Holy Communion or prayers at their bedside, this can be arranged with the chaplains.

# How do I speak to a spiritual care chaplain?

You can ask any member of staff to contact us on your behalf or you can ring our office on (0116) 231 8411 or speak to our chaplaincy administrator on (0116) 231 8426.



This leaflet is updated regularly. For the most up to date information please visit https://loros.co.uk/our-care.

In cases of comments or complaints, please contact:

Chief Executive, or Director of Care Services, LOROS, Groby Road, Leicester LE3 9QE or, Care Quality Commission, East Midlands Office, Citygate, Gallowgate, Newcastle Upon Tyne NE1 4PA

If you would like this information in another language or format such as Easy Read or Braille, please telephone 0116 231 8435 or email info@loros.co.uk

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ਜੇਕਰ ਤੁਸੀਂ ਇਹ ਜਾਣਕਾਰੀ ਕਿਸੇ ਹੋਰ ਭਾਸ਼ਾ ਜਾਂ ਫਾਰਮੈਟ ਵਿੱਚ ਚਾਹੁੰਦੇ ਹੋ ਜਿਵੇਂ ਕਿ ਈਜ਼ੀ ਰੀਡ ਜਾਂ ਬ੍ਰੇਲ, ਕਿਰਪਾ ਕਰਕੇ 0116 231 8435 'ਤੇ ਟੈਲੀਫ਼ੋਨ ਕਰੋ ਜਾਂ info@loros.co.uk 'ਤੇ ਈਮੇਲ ਕਰੋ

Jeśli chcesz uzyskać te informacje w innym języku lub formacje, np. Easy Read lub Braille'a, zadzwoń pod numer 0116 231 8435 lub wyślij e-mail na adres info@loros.co.uk

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Being there for *you* and *your family* 

LOROS Groby Road, Leicester LE3 9QE

- **(**0116) 231 3771
- info@loros.co.uk

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