



Remember your loved one on our memory tree

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LOROS

Hospice Care for Leicester, Leicestershire & Rutland

Being there for *you*
and *your family*

Remember your loved one on our memory tree

In our Hospice garden we have a special individually crafted metal tree where families and friends can choose to hang a silver or gold coloured leaf in memory of a loved one.

You can have your leaf engraved with their name and a personal message. The memory tree is displayed upon an external wall within our garden.

Having a personalised leaf on the tree is another way that you can receive comfort and support as you remember a loved one in these peaceful surroundings.

Our care

All our services are free of charge to all patients, their family and carers.

Our charity

It costs £7.7 million each year to be able to deliver our services.

The NHS does give us some money, but we still need to raise at least £5 million each year from our community. 90% of funds received go towards patient care.



What difference will your donation make?

- £50 could pay for two aromatherapy, reflexology or massage sessions, helping to relieve a patient's pain and sickness, or to reduce anxiety in patients and their family members
- £155 could pay for one of our Community Nurse Specialists to visit a patient in their own home, providing free care and support to patients and their loved ones
- £240 could pay for a patient to attend our day therapy service for a day
- £200 could pay for 8 hours of care for one of our inpatients





Payment information

I enclose my cheque for £..... made payable to LOROS Hospice, or hereby instruct you to debit my debit/credit card:

Cardholder's name

Card number

Card type

Valid from Expiry date

Issue number (maestro/switch/solo only)

Card security code

Gift Aid declaration - for past, present and future donations

giftaid it

I would like LOROS to treat this donation, any donations I make in the future and any I have made in the past 4 years as Gift Aid donations. I am a UK taxpayer and understand that if I pay less Income Tax and/or Capital Gains Tax than the amount of Gift Aid claimed on all my donations in that tax year it is my responsibility to pay any difference. I understand that LOROS will reclaim 25p of tax on every £1 that I give. Please notify the charity or CASC if you: want to cancel this declaration, change your name or home address, or no longer pay sufficient tax on your income and/or capital gains. If you pay Income Tax at the higher or additional rate and want to receive the additional tax relief due, you must include all your Gift Aid donations on your Self Assessment tax return or ask HM Revenue and Customs to adjust your tax code.

Date Signature

Your personal information may be used by LOROS (LOROS Enterprises, LOROS Lotteries, LOROS Fundraising and LOROS Education) and agencies acting on their behalf, to provide you with regular updates on it's services and activities. If you do not wish to receive further information from LOROS please contact us or tick this box



Leaf request

To obtain a leaf, please complete the following and return to **Administrator/ Co-ordinator, Counselling & Psychological Support Services, LOROS Hospice, Groby Road, Leicester, LE3 9QE**, together with your payment:

First name Surname

Telephone number

Email*

*We need this information to confirm your engraving details

Address

.....

..... Postcode

I would like to remember (insert the name of your loved one)

.....

Donation information

Silver leaf Minimum donation £50.00

Gold leaf Minimum donation £50.00

Engraving details (first line) - Name on leaf (maximum of 15 characters, inclusive of spaces, and punctuation) **please complete in block capitals**

.....

Personal message (second line) - (maximum of 15 characters, inclusive of spaces, and punctuation)

.....

When we receive your leaf it will be placed on the tree and you will be notified when this happens.

This leaflet is updated regularly. For the most up-to-date information please visit loros.co.uk/care

LOROS Hospice is dedicated to ensuring equality and diversity is at the core of all our activities.

In case of comments or complaints, please contact:

Chief Executive, or Director of Care Services
LOROS, Groby Road, Leicester LE3 9QE

or, Care Quality Commission, East Midlands Office, Citygate, Gallowgate, Newcastle Upon Tyne NE1 4PA

Alternative language copies available

Please contact the Patient Experience Lead PA on 0116 231 8435

જો તમને આ માહિતીની અન્ય ભાષા અથવા સ્વરૂપમાં આવશ્યકતા હોય તો કૃપા કરી ટેલીફોન નંબર 0116 231 8435 પર Patient Experience Lead PA (પેશન્ટ એક્સ્પેરીયન્સ લીડ પીએ) નો સંપર્ક કરો

Jeżeli chcieliby Państwo otrzymać niniejsze informacje w tłumaczeniu na język obcy lub w innym formacie, prosimy skontaktować się z PA Zespołu Patient Experience pod numerem telefonu 0116 231 8435.

ਜੇਕਰ ਤੁਸੀਂ ਇਸ ਜਾਣਕਾਰੀ ਨੂੰ ਕਿਸੇ ਹੋਰ ਭਾਸ਼ਾ ਜਾਂ ਪ੍ਰਾਰੂਪ ਵਿੱਚ ਪ੍ਰਾਪਤ ਕਰਨਾ ਚਾਹੁੰਦੇ ਹੋ ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਰੋਗੀ ਅਨੁਭਵ ਪ੍ਰਤੀਨਿਧੀ PA ਨਾਲ 0116 231 8435 ਟੈਲੀਫੋਨ ਨੰਬਰ ਤੇ ਸੰਪਰਕ ਕਰੋ।

Haddii aad ku dooneyso macluumaadkan luqad kale ama habeyn kale fadlan la soo xiriiir
Hogaan Bukaanka Waayo-aragga PA taleefoon nambarka 0116 231 8435

আপনি অন্য কোনো ভাষা বা ফরম্যাটে এই তথ্য পেতে চাইলে অনুগ্রহ করে 0116 231 8435
টেলিফোন নম্বরে প্যাসেন্ট এক্সপেরিয়েন্স লিড পিএ-তে যোগাযোগ করুন

اگر آپ کو یہ معلومات کسی اور زبان یا فارمیٹ میں درکار ہوں تو برائے مہربانی پیشنٹ ایکسپیرینس لیڈ کے
PA سے اس فون نمبر پر بات کریں 0116 231 8435

LOROS Groby Road, Leicester LE3 9QE

☎ (0116) 231 3771

✉ info@loros.co.uk

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